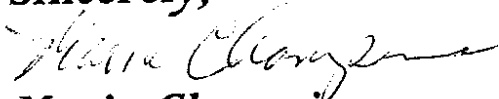


November 3, 2007
11 Pope St
Gardiner, Me

Dear Mr. Kobrock,

It's important to relay to you how courteous and professional your employee, Chuck Applebee, has been thru my dealings with him re: water / sewer pipe replacement project. A Blue Spruce tree that was in the front of my home was seriously damaged, apparently by exhaust fumes from machinery. Chuck had an arborist assess it, and when I did not accept an offer of pruning it back, Chuck quickly had it removed and replaced. He didn't argue with me, simply said that he wanted the matter handled amicably, and for the citizens to be happy with the project. He is certainly an asset to this town, and influences me to look@ city government in a most positive way.

Sincerely,


Maria Champine