



**GARDINER FIRE & RESCUE DEPARTMENT**  
**FIRE \* EMS \* COMMUNICATIONS**

Chief Mark Kimball

Dear Resident:

The City of Gardiner is responding to a referendum approved by Maine voters to establish statewide Enhanced 9-1-1 Service. This service will be used by residents to call law enforcement, fire, and emergency medical services by simply dialing 9-1-1 on the telephone and requesting the appropriate emergency assistance.

The service is called Enhanced 9-1-1 because it displays the address of the caller on a computer screen at our call-answering center. If a caller is hysterical, becomes unconscious, or hangs up, the answering center will know exactly where to send emergency personnel. Those unfamiliar with their location, do not speak English, or out of state visitors, will also benefit.

To provide the exact location of a caller, each telephone number must be linked to a physical address. A physical address is a permanent, unique address that clearly identifies where a property is located, such as 453 North Road or 98 Pine Lane. A rural route mailing address, such as RR1, Box 889, is not considered a physical address.

Creating a physical address requires naming all roads with unique names and assigning numbers consistently to all properties. Once the road names and property numbers are assigned and adopted by our community, the new physical addresses will be used primarily for Enhanced 9-1-1 Service, but may also be used by mail delivery carriers, utilities, delivery services and others.

In an effort to reach the most people, we are sending one letter to residents who live on a street that will need a numbering change, a name change or naming of a private road. For those who live or own property abutting a private road, we are asking that you and your neighbors reach consensus on a road name and advise us of your decision as soon as possible. The city will provide and install street signs when this process is complete.

A public meeting will be held on June 22, 2005 at 6:00 p.m. at the City Hall Council Chambers to review proposed names and hear comments from the public.

If you have any questions regarding the addressing efforts, please contact us.

Thank you.

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