



City of Gardiner
Planning/Code Enforcement Office
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MEMORANDUM

Date: May 12, 2005
To: Gardiner City Council
From: Fire Chief, Mark Kimball
Code Enforcement Officer, Barbara E. McPheters
Re: Enhanced 9-1-1 Service

Dear Council Members,

The purpose of this letter is to briefly introduce the Council to the implementation status of Enhanced 9-1-1 (E911) service for the City of Gardiner. Ultimately, our goal is to assist the City Council with assigning road names and numbers to all properties in accordance with the E911 addressing system.

The intent of the E911 system is to provide emergency services the ability to rapidly locate property in an emergency situation. Basically, the E911 system expedites the handling of emergency calls by automatically routing the call to the right dispatcher for the address called from. In addition, that address is automatically provided to a dispatcher. As one can see, this communication system will improve emergency response in cases where the caller is unable to state their physical address.

In 1988, Maine initiated its first step towards the creation of E911 services. This first step was the result of findings prepared by an E911 Study Commission. During 1992, a plan emerged outlining the key findings associated with E911 implementation throughout the State. In 1994, E911 legislation became effective and the creation of

the Emergency Communications Services Bureau within the Maine Department of Public Safety emerged in order to provide oversight of the development and implementation of statewide E911 service. While the E911 Bureau provides assistance to municipalities, the creation of the physical addressing is the responsibility of administrators at the local level.

In 1995, the City of Gardiner began its efforts to implement E911. The Gardiner City Council assigned City staff to coordinate the E911 program. Also during 1995, the City adopted an E911 Ordinance outlining the details of E911 administration. In 1996, the Maine Office of Geographic Information System (OGIS) provided the City with maps to assist with addressing conversion.

Since 1996, City staff have worked on determining the physical addresses in relation to the data provided on the OGIS map. The following list identifies locations within Gardiner that need work:

- 1.) Armory Street does not exist (due to Council vote). Lions Avenue replaced Armory Street.
- 2.) Alexandra Road – total re-numbering.
- 3.) Tilbury Park – total re-numbering (flip – even on right side, odd on left side).
- 4.) Central Street should end at stop sign located at the Water Street intersection.
- 5.) Harden Street should either end at Summer Street or be eliminated.
- 6.) Mechanic Street – total re-numbering.
- 7.) Townsend Place – total re-numbering.
- 8.) West Street should begin at the Cherry Street intersection and continue to Route 201. Also, West Street should be totally re-numbered.
- 9.) West Hill Terrace – total re-numbering (flip – even on right side, odd on left side).
- 10.) Old Brunswick Road should begin at Lions Avenue, continue as it crosses over 201 and loops back to Route 201. This will include a name and number change.
- 11.) Assignment of correct numbers for all rural roads (e.g. Marston, Weeks, Booker).
- 12.) Assignment of names and numbers for private and fire roads.

During the past few years, the former Code Enforcement Officer worked on E911 implementation. This work is now being done by the Fire Chief and new Code Enforcement Officer. It is our hope to re-assess past efforts and develop an action plan that will enable the City to accomplish E911 adoption. Although the E911 program may pose inconveniences (e.g. check book changes, mailing address changes)

to those who experience a physical address change, the benefits of E911 will offset any temporary difficulties.

As of now, Fire Chief, Mark Kimball and the Code Enforcement Office will initiate the steps towards E911 compliance. In order for Chief Kimball and the Code Enforcement Office (or others) to proceed with the E911 program, the Council must appoint those City staff members responsible for E911 administration. Appointment of E911 program officials should be the next step towards the adoption of E911 service for the City of Gardiner. Whomever the next E911 program officials are, an action plan should be prepared in order to provide structure for this program.

The last GIS numbering was done in 1996 – a new one will be done May 18th and 19th.